



Alamo Heights Independent School District

7101 Broadway • San Antonio, Texas 78209

(210) 832-5940

SCHOOL NUTRITION
SERVICES

2020 Virtual Learning Meal Program FAQ

Alamo Heights ISD is committed to providing school meal access for students that are learning in a virtual environment. Please refer to the frequently asked questions below.

How can I receive school meals for my AHISD students during virtual learning?

School meals will be provided via home delivery for those in need. Deliveries will be split up between Monday, Tuesday, and Wednesday to individual households.

Are meals free for all children?

Meals are not free for all children. The school year will transition back to normal with Free, Reduced, Paid based on applications filled out online at <https://www.schoolcafe.com>

How can I apply for free/reduced price meals?

Families are encouraged to apply for meal benefits at <https://www.schoolcafe.com> or by contacting the Child Nutrition Department for paper applications.

What is the cost for meals?

Students approved for free meals will be provided breakfast and lunch at no charge.

Students approved for reduced price meals will be provided breakfast for \$0.30 and lunch for \$0.40 daily. The total meal package cost is \$0.70 daily.

Elementary School students not approved for free or reduced price meals will be charged \$1.55 for breakfast and \$2.70 for lunch daily. The total meal package cost is \$4.25 daily.

Junior School students not approved for free or reduced price meals will be charged \$1.65 for breakfast and \$2.95 for lunch daily. The total meal package cost is \$4.60 daily.

How can I add money to my child's meal account?

Students that are not eligible for free meals will need to have money in their account in order to receive meals. Funds can be added electronically to the student's account at <https://www.schoolcafe.com> Payment will not be permitted at the time of meal pick up.

What happened to the money I had in my child's meal account before the school closure in March?

Funds that were in your child's meal account last school year are still available on the account if you

have not already requested a refund. You can check the account balance at <https://www.schoolcafe.com>. Account refunds can be requested at any time through the School Café website or by calling 210-832.5940.

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Where can I find the menu?

Menus will be posted at <https://ahisd.nutrislice.com>.

What is included in a meal package?

Each delivery day meal package will include a breakfast and lunch for 5 days.

What time is meal pick up?

Home delivery meals will be split up into three delivery days, Monday, Tuesday, and Wednesday

Does the student have to be present in order to get a meal?

No

Can I get meals for children in my home that don't attend AHISD?

Children that do not attend AHISD can purchase a meal at the curbside program. The cost for a meal package is \$6.30 for non-AHISD students or adults. Please contact AH Child Nutrition at ssheets@ahisd.net

Who do I contact if I have questions about the meal program?

Please contact Alamo Heights School Nutrition office at 210-832.5940 or ssheets@ahisd.net

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Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410

(2) fax: (202) 690-7442; or

(3) email: program.intake@usda.gov

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